

Privacy policy

Loan A Lifeguard Ltd respects the privacy of our customers, employees and potential employees. This policy outlines what personal information we collect and how we use it and is designed to give you peace of mind and confidence. By using our services and submitting your personal data you agree to the transfer, storing and processing of the data we collect in accordance with this Privacy Policy.

What personal information do we ask for?

Whether you make an enquiry, booking or apply for a role with us, we will usually ask for name, address, email address and telephone number. For job applications we will require your date of birth, a copy of your CV, qualifications and any other relevant information you wish to provide to us. All of which will only be used for the purpose of progressing your application and to fulfil legal or regulatory requirements. Unsuccessful applications will be deleted within 3 months. Successful applications will be held on file for 5 years for the opportunity of other potential roles.

Why we collect it?

We require these details in order to carry out our obligations and to provide an effective and safe service to our customers and employees. For jobs, where a candidate is successful we will provide our customer with only your name and contact telephone number. The information you provide will be held securely by us either in electronic or physical format.

How we use your personal information

For successful candidates, we use the personal information you provide to identify suitable employment opportunities. We will use your skills, experience, past employment history, address to match appropriate candidates. At this point we will also require additional information which will include proof of identity and address, bank details, national insurance number and if required background check information. We do not collect more than necessary to fulfil a contract of employment and will not retain for longer than necessary.

Sharing information with others

We value your privacy and do not sell your information to any third parties under any circumstances. We will share your name and contact number with our customer/lifeguard only for services provided, plus a copy of lifeguards qualifications where necessary. We share your card and bank details with our secure payment providers to process card transactions and direct debit payments. We share data with third parties who will help process or administer our services or who will provide advice and take action in relation to the collection of debts.

Cookies

We do not use cookies to identify individual users and store personal information. You can choose to accept or decline cookies. Most modern browsers will now automatically accept cookies but you can turn this off using your browsers settings panel, however this may limit the website from working as it is intended. We use cookies to enhance our user's experience, and some of the process that benefit from cookies are; monitoring traffic and user behaviour to help deliver improvements to our service.

Links to other websites

This privacy notice does not cover the links within this site linking to other websites. We encourage you to read the privacy statements of their specific sites.

Your Rights

You have the right to make a request for a copy of the personal data that we keep about you or to correct the details that we hold about you and how it is being used. If you wish to do so, please email us enquiries@loanlifeguard.com or send us your request in writing to 20-22 Wenlock Rd, London, N1 7GU, signed and dated to the below along with your full name and address and a photocopy of your passport or driving licence: You have the right to ask us to erase your personal data under certain circumstances. You have the right to ask us to stop processing your personal data where the processing is based on our legitimate interests. If we believe we have a legitimate reason for processing your personal information including for the defence of any legal claims we may decline your request. Under certain circumstances, for example if we decline your request to stop processing, you have the right to ask us to restrict the processing of your personal data.

Complaints

If you have a complaint with the way in which we have handled your personal data, please contact us. You have the right to complain to a supervisory authority; in the UK this is the Information Commissioner www.ico.gov.uk.

Updating your marketing preferences

We may use your personal information to provide you with marketing information about our products and services such as newsletters, product updates, surveys, company announcements and invites to events that will be of interest to you. You can opt out of receiving marketing messages at any time by following the unsubscribe links located within any electronic communication from us. You can also contact us by phone or email using the contact details on our website www.loanlifeguard.com

Changes to this Privacy Policy

We reserve the right to update or alter this privacy policy from time to time without prior notice. This policy was last updated on 18 August 2020.

Contacting us

All questions, comments and requests regarding this privacy policy should be addressed to enquiries@loanlifeguard.com or by writing to: 20-22 Wenlock Road, London, N1 7GU and is registered in England under company number 12300372.